

Community Impact Report

2021-2022

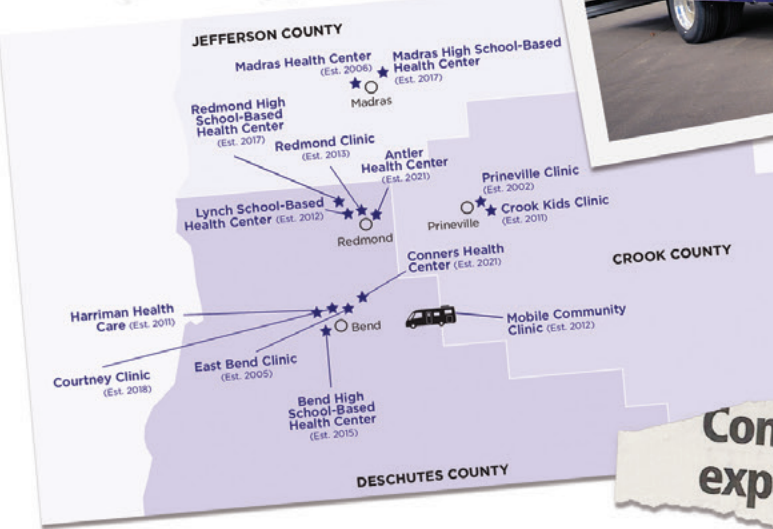


Celebrating 20 Years
of Providing Quality Care for All

Prineville gets federal grant for health clinic



Low-income clinic to open in Madras



Community clinic expanding rapidly

20 Years of Collaborative Leadership

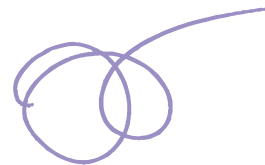
MOSAIC celebrated our 20th Anniversary this past September—a significant milestone. From our first clinic in Prineville to more than a dozen clinics in Bend, Redmond, Madras and Prineville we've continued to grow right alongside Central Oregon. As a Community Health Center, we do important work to provide quality care to all in our region.

Over the past two decades we've expanded our presence, our services and our team, and the last year has been no exception. We opened Conners Health Center on Bend's

eastside and the Madras Health Center, both with retail pharmacies. We continue to offer team-based care to our patients, including medical, dental, behavioral health, nutrition, basic needs support and more.

We are so much more than medical. To better reflect who we are and the full breadth of the services we offer, moving forward in 2023 you will see us beginning to use our new name: **Mosaic Community Health.**

We are grateful for the support of our community and look forward to many more decades of service.



MEGAN HAASE, FNP
CHIEF EXECUTIVE OFFICER

Board of Directors 2022

MOSAIC is governed by a volunteer, patient-majority board of directors with representatives from Crook, Deschutes and Jefferson Counties. We are grateful for our board members who share their time and talent with us to ensure that everyone has access to quality care throughout Central Oregon.



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Board Chair



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Board Treasurer



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Chandra Atwood



Jeff Baker



Jim C. Gemelas



Mistilyn Gebow



Nadine Sparago



Todd Riley

Patient Advisory Councils

OUR patient advisory councils play an active role in improving the Mosaic experience. Participant insights and expertise are instrumental in helping Mosaic continually enhance care delivery and communication across the system.

IN MEMORIAM



Joyce Tucker

October 30, 1953 –
March 12, 2022

Beloved Mosaic board member for 16 years

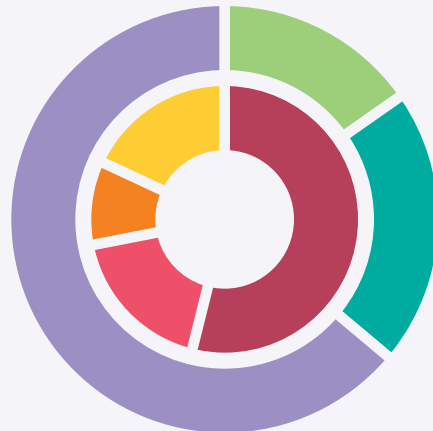
Mosaic by the Numbers

PATIENTS

30,560

Patients Cared For
Across Central Oregon
(OUTER RING)

Adults	20,181	(64%)
Children	6,076	(21%)
Seniors	4,303	(15%)



INSURANCE

Patient Insurance
Coverage, by Type
(INNER RING)

OHP/Medicaid	54%
Medicare	18%
Uninsured	10%
Commercial	18%

CARE STEPS

348,548 Direct Patient Interactions



Medical
287,005



Behavioral Health
37,403



Nutrition
3,629



Dental
16,314



Pharmacy
4,197

OTHER DATA

3,196

Speakers of a Non-English Language

11,824

Visits Attended by Interpreters

1,108

Unhoused Patients Served

10,818

Community Health Worker Interventions

25,112

COVID-19 Vaccines Administered

9,010

COVID-19 Tests Administered

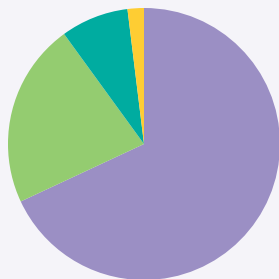
1,748

Drive-Up Care Visits

63,837

Virtual Visits

REVENUE



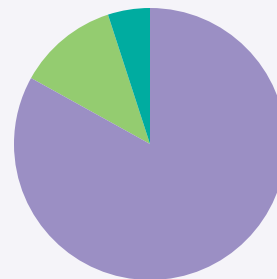
68% Patient Services
\$41,610,081

22% Federal Grants
\$13,505,820

8% Private Grants
\$4,863,157

2% Other Revenue
\$1,022,851

EXPENSES



83% Direct Services
\$37,336,733

12% Administrative
\$5,466,054

5% Facilities
\$2,127,737

NOTE: Data for PATIENTS, INSURANCE, CARE STEPS, and OTHER DATA gathered from January 2021 through June 2022. Data for REVENUE and EXPENSES gathered from July 2021 through June 2022.

Supporters

MOSAIC'S work is made possible through a broad funding collaborative including individuals, organizations, foundations and government entities. We are honored to be the conduit for donations that bring quality care to those in our community who need it most.

Individuals

Ashley Morgan	Darryle Mendes	Jeffrey Johnson	Margaret R. Mariman	Rhonda Garrison
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