

## Welcome!

Let's set up the online accounts and apps on your iPhone. This will enable your phone to report your vitals back to your health record at Mosaic.

## Overview

Shown below is a quick summary of the steps you'll be taking to get your iPhone set up properly. Each step will be covered in detail in the following pages and will guide you through the process.



**IMPORTANT:** Complete the steps listed throughout this document in the order they are shown. Make sure you have completed each step before advancing to the next step in the process.

## How the Entire System Works



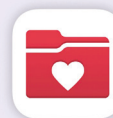
Your Welch Allyn BP monitor sends your vitals/BP information to the Welch Allyn Home app



The Welch Allyn Home app relays your health data to the Apple Health app



The Apple Health app shares your data to your MyChart App



Your MyChart app transmits blood pressures to your chart at Mosaic



**IMPORTANT:** All permissions must be set in each app to allow this flow of data. You will need to go into each app and configure the settings.

**LET'S GET STARTED!**

## Step 1: Set up your MyChart account and app

### Step 1-A

Sign up for an online MyChart account:

Scan this QR code...



or visit  
<https://bit.ly/MosaicMyChart>

### Step 1-B

Download the MyChart app to your phone and set it up:

Scan this QR code...



or visit  
<https://bit.ly/AppleMyChart>

## Step 2

Download the **WELCH ALLYN HOME** app and create an account.

Scan this QR code...



or visit  
<https://bit.ly/WelchAllynHome>

## Step 3

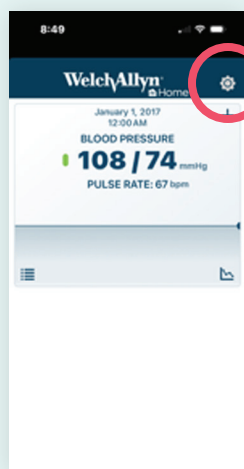
Link your **WELCH ALLYN PRESSURE MONITOR** to your **WELCH ALLYN HOME** app.

Follow the steps in the **WELCH ALLYN CONNECTION GUIDE** that came with your monitor. When finished, proceed on to step 4.

## Step 4: Configure and verify your Welch Allyn Home app

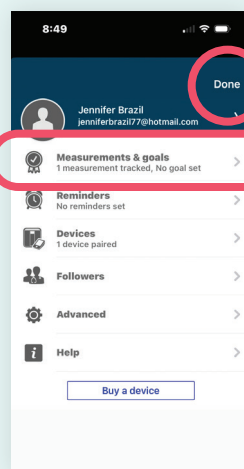
### Step 4-A

- Launch the **WELCH ALLYN HOME** app on your phone
- On the **HOME** screen click on **SETTINGS**.



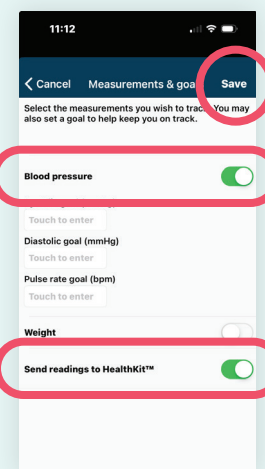
### Step 4-B

- Click **MEASUREMENTS & GOALS**.
- Click **DONE** to complete this step.



### Step 4-C

- Verify the **BLOOD PRESSURE** and **SEND READINGS TO HEALTHKIT** parameters are toggled to the **ON** position.
- Click **SAVE** to complete this step.

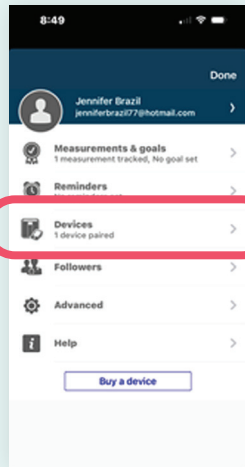


CONTINUE STEP 4

## Step 4: Configure and verify your Welch Allyn Home app

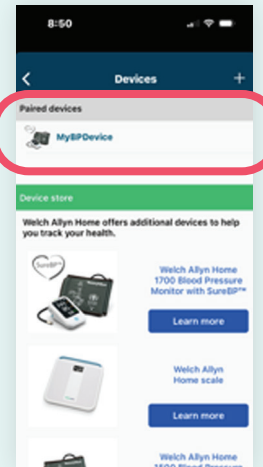
### Step 4-D

- Click on **DEVICES**.



### Step 4-E

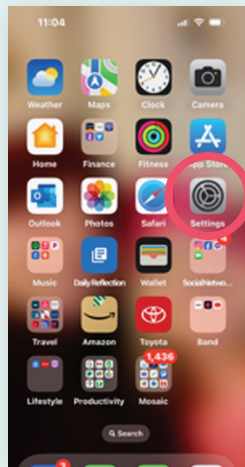
- VERIFY** your Welch Allyn Device is paired.
- If no device is paired, go to the **WELCH ALLYN BP PAIRING INSTRUCTIONS** included with your device to complete pairing.



## Step 5: Verify your Apple Health app is receiving data from the Welch Allyn app

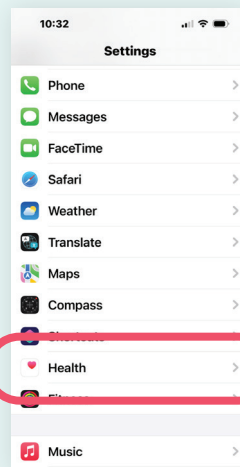
### Step 5-A

- Select the **SETTINGS** app on your iPhone



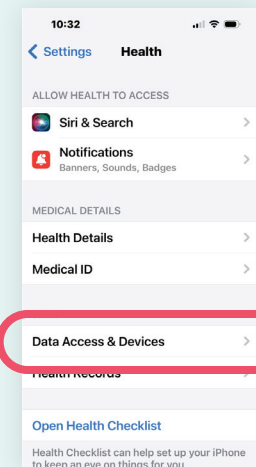
### Step 5-B

- Select the **APPLE HEALTH** app



### Step 5-C

- Select **DATA ACCESS AND DEVICES**

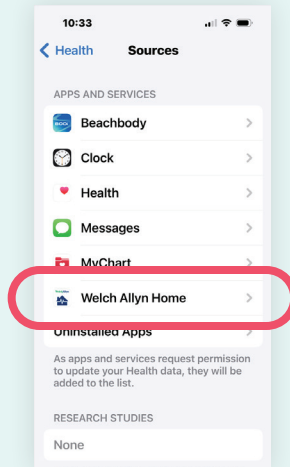


**CONTINUE STEP 5**

## Step 5: Verify your Apple Health app is receiving data from the Welch Allyn app

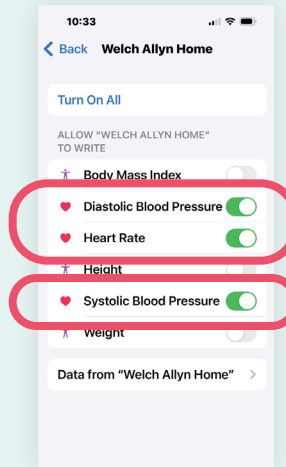
### Step 5-D

- Select **WELCH ALLYN HOME**



### Step 5-E

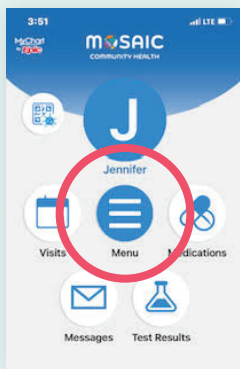
- Verify **DIASTOLIC BLOOD PRESSURE, HEART RATE, and SYSTOLIC BLOOD PRESSURE** are toggled to the **ON** position
- Click the **HOME** button on your phone to exit the **WELCH ALLYN HOME** app and return to your **HOME** screen



## Step 6: Configure MyChart app permissions for your iPhone

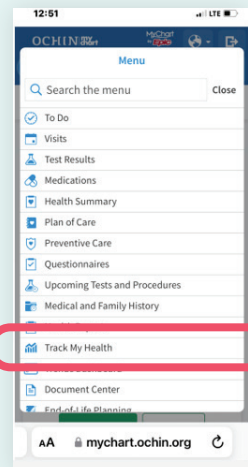
### Step 6-A

- Open the **MY CHART** app
- Log in to your account and select **MENU**



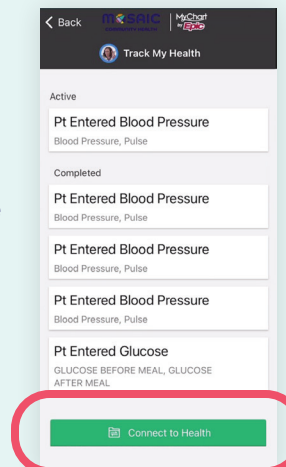
### Step 6-B

- On the **MENU** screen, select **TRACK MY HEALTH**



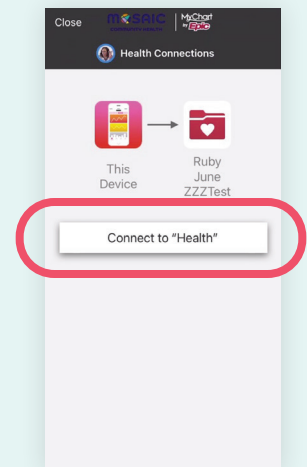
### Step 6-C

- On the **TRACK MY HEALTH** screen, select **CONNECT TO HEALTH** at the bottom



### Step 6-D

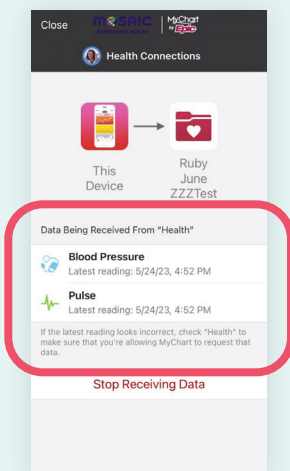
- On your **HEALTH CONNECTIONS** screen, click the **CONNECT TO HEALTH** button



**CONTINUE STEP 6**

## YOU'RE FINISHED!

When your apps are synched correctly, your screen should look like this:



## Support: Troubleshooting your iPhone

### Note

It can take up to 2 hours for the data to display in the patient's Chart.

### Issue #1

BP's are failing to show in MyChart but are showing in Welch Allyn and Apple Health.

#### Solution

Within the MyChart app, select **STOP RECEIVING DATA**, and once disconnected, select **CONNECT TO HEALTH** and follow prompts to reconnect Apple Health.

### Issue #2

BP's are not showing in Apple Health or MyChart.

#### Solution

Restarting the phone will often fix this issue.

**Questions? Call us at 541-383-3005**