

Welcome!

Let's set up the online accounts and apps on your iPhone. This will enable your phone to report your vitals back to your health record at Mosaic.

Overview

Shown below is a quick summary of the steps you'll be taking to get your iPhone set up properly. Each step will be covered in detail in the following pages and will guide you through the process.

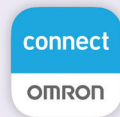


IMPORTANT: Complete the steps listed throughout this document in the order they are shown. Make sure you have completed each step before advancing to the next step in the process.

How the Entire System Works



Your Omron BP monitor sends your vitals/BP information to the Omron Connect app



The Omron Connect app relays your health data to the Apple Health app



The Apple Health app shares your data to your MyChart App



Your MyChart app transmits blood pressures to your chart at Mosaic



IMPORTANT: All permissions must be set in each app to allow this flow of data. You will need to go into each app and configure the settings.

LET'S GET STARTED!

Step 1: Set up your MyChart account and app

Step 1-A

Sign up for an online MyChart account:

Scan this QR code...



or visit
<https://bit.ly/MosaicMyChart>

Step 1-B

Download the MyChart app to your phone and set it up:

Scan this QR code...



or visit
<https://bit.ly/AppMyChart>

Step 2

Download the Omron Connect app:

Scan this QR code...



or visit
<https://bit.ly/OmronConnect>

Step 3

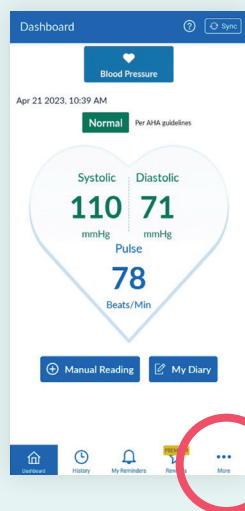
Link your **OMRON BLOOD PRESSURE MONITOR** to the **OMRON CONNECT APP**.

Follow the steps in the Omron connection guide that came with your monitor. When finished, proceed on to step 4.

Step 4: Configure your Omron Connect app

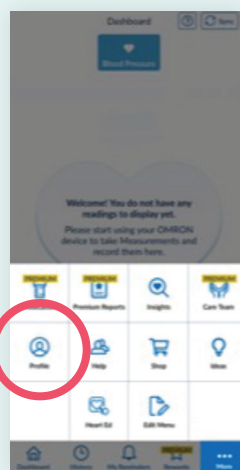
Step 4-A

- Launch the Omron Connect app on your phone
- Click the **MORE** button; navigate to the app's **DASHBOARD**



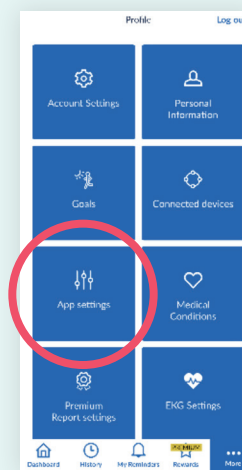
Step 4-B

- Click the **PROFILE** button



Step 4-C

- Click the **APP SETTINGS** button

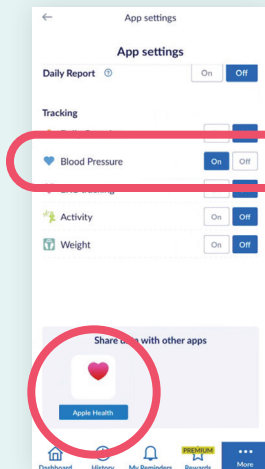


CONTINUE STEP 4

Step 4: Configure your Omron Connect app

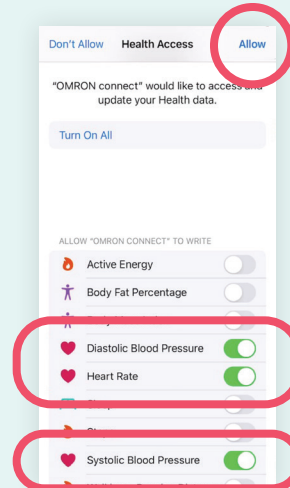
Step 4-D

- In **APP SETTINGS**, scroll down to **TRACKING**, make sure the **BLOOD PRESSURE** button is toggled to the **ON** position
- At the bottom of the screen, under **SHARE DATA WITH OTHER APPS**, click the **APPLE HEALTH** icon
- On the following screen, click the **LINK** button



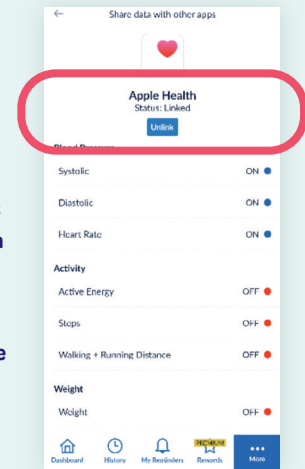
Step 4-E

- On the **HEALTH ACCESS** screen, make sure the **DIASTOLIC BLOOD PRESSURE**, **HEART RATE**, and **SYSTOLIC BLOOD PRESSURE** parameters are toggled to the **ON** position
- Then, click the **ALLOW** button in the top right corner of your screen



Step 4-F

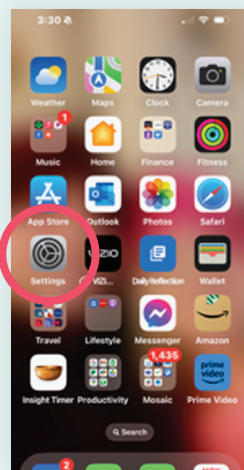
- After completing the previous step, you will see the screen shown here, indicating that your **Apple Health** app is **LINKED** with your Omron Connect app
- Click the **HOME** button on your phone to exit the **OMRON APP** and return to your **HOME** screen



Step 4: Configure location settings for your Omron Connect app

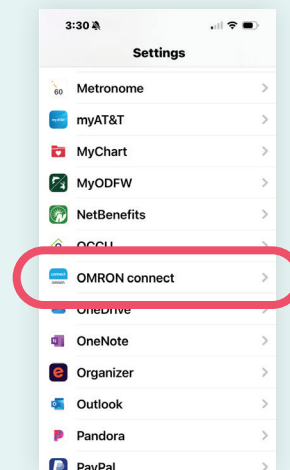
Step 4-G

- On your home screen click your **SETTINGS** app



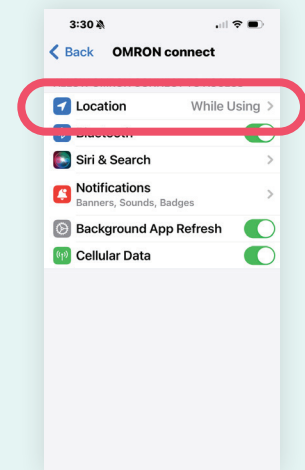
Step 4-H

- On your **SETTINGS** screen, scroll down and click on **OMRON CONNECT**



Step 4-I

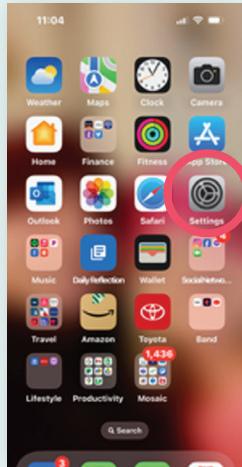
- On the **OMRON CONNECT** screen, set your **LOCATION** parameter to **WHILE USING THE APP**
- Click the **HOME** button on your phone to exit **SETTINGS** and return to your **HOME** screen



Step 5: Verify Apple Health app settings

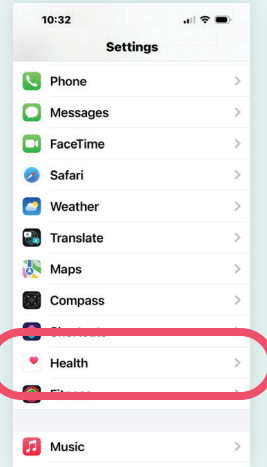
Step 5-A

- Select the **SETTINGS** app on your iPhone



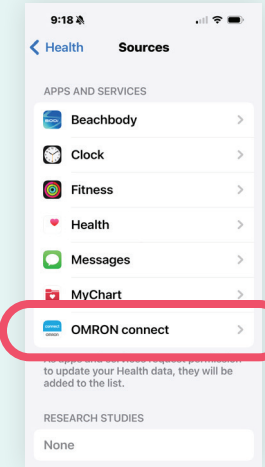
Step 5-B

- Select the **APPLE HEALTH** app



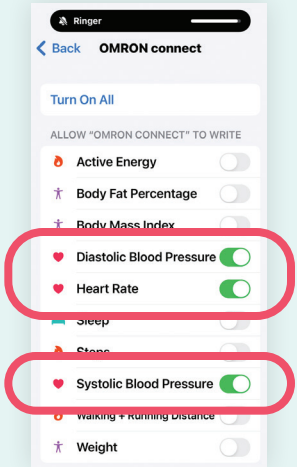
Step 5-C

- Select the **OMRON CONNECT** app



Step 5-D

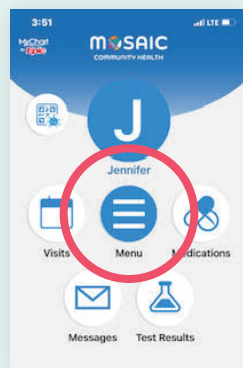
- Verify **DIASTOLIC BLOOD PRESSURE, HEART RATE, and SYSTOLIC BLOOD PRESSURE** are toggled to the **ON** position
- Click the **HOME** button on your phone to exit the **OMRON APP** and return to your **HOME** screen



Step 6: Configure MyChart app permissions for your iPhone

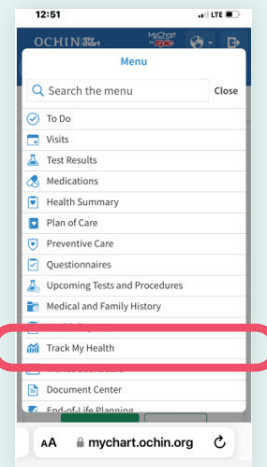
Step 6-A

- Open the **MY CHART** app
- Log in to your account and select **MENU**



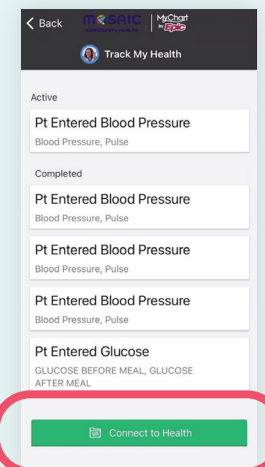
Step 6-B

- On the **MENU** screen, select **TRACK MY HEALTH**



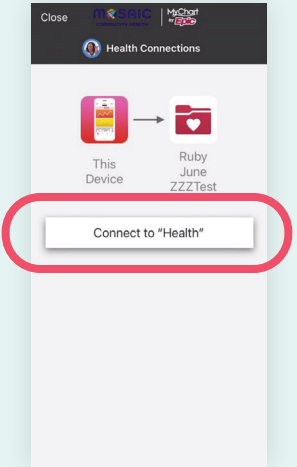
Step 6-C

- On the **TRACK MY HEALTH** screen, select **CONNECT TO HEALTH** at the bottom



Step 6-D

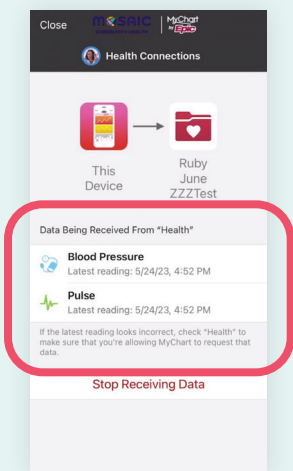
- On your **HEALTH CONNECTIONS** screen, click the **CONNECT TO HEALTH** button



CONTINUE STEP 6

YOU'RE FINISHED!

When your apps are synched correctly, your screen should look like this:



Support: Troubleshooting your iPhone

Note

It can take up to 2 hours for the data to display in the patient's Chart.

Issue #1

BP's are failing to show in MyChart but are showing in Omron and Apple Health.

Solution

Within the MyChart app, select **STOP RECEIVING DATA**, and once disconnected, select **CONNECT TO HEALTH** and follow prompts to reconnect Apple Health.

Issue #2

BP's are not showing in Apple Health or MyChart.

Solution

Restarting the phone will often fix this issue.

Questions? Call us at 541-383-3005