



MosaicMedical

Quality Care For All



Our Mission:

To improve the health and well-being of the individuals, families and communities we serve.

2018 ANNUAL REPORT

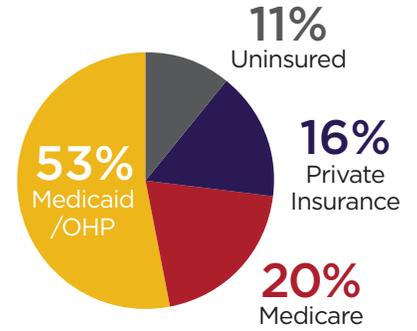
*Fiscal Year: June 1, 2017 - May 31, 2018



Lives Touched Last Year:

22,017

Patients Mosaic Medical cared for across Central Oregon



83,558
Total care visits



3,902
Patients worked with a
Community Health Worker



4,000+
Visits supported by our
onsite Spanish interpreters



Patient visits with an onsite
Nutritionist or Pharmacist



Integrated Behavioral
Health visits



Dental
visits



Main Clinics



Satellite Clinics



Mosaic Medical is a nonprofit Community Health Center organization founded in Prineville in 2002. Today, we proudly serve patients in Bend, Redmond, Madras and Prineville. Our team-based care services include primary care and pediatrics, behavioral health, dental and oral health services, innovative pain management, nutrition, clinical pharmacy support, community health workers, interpreters and more.

Celebrating Mosaic Medical's Healthcare Heroes

Lynn Martin Memorial Fund Honoring our first Executive Director



Lynn Martin lived her life in service to others. She spent each day fulfilling her life's mission of helping everyone without reservation. While she was taken before her time, her compassion, sincerity and passion for helping those in need still live on at Mosaic Medical.

As Mosaic Medical's first Executive Director, she made sure that our clinicians and staff were not only addressing our patients' physical health but were also helping their social needs. No patient was ever turned away due to their insurance status, income level, or country of origin and no request was too big for the staff to try to help. If a patient needed antibiotics but couldn't afford it because they had just paid rent, Lynn figured out how to get the medication paid for. When a terminally ill single parent patient needed legal support to establish custody for his children when he passed, our care team was there for him every step of the way.

This culture of supporting patients because it's the right thing to do is still carried out today across Mosaic's 15 clinics in Central Oregon. Whether a patient is seen at a School-Based Health Center or one of our larger clinics, you can expect that our staff will go above and beyond to improve their life because we sincerely want to support every patient's health and well-being.

If you would like to carry on Lynn's mission and make a difference in the life of one person, please consider making a donation to the Lynn Martin Memorial Fund. Any gift, big or small will improve the lives of those in our community. You will see your dollars at work in the smile of a boy who just received a new pair of glasses and in the embrace of an elderly man who can now walk without pain because of new orthotics. These little things are BIG things in the lives of our patients and with your help, we can change many lives together.

Visit mosaicmedical.org today to make your donation to the Lynn Martin Memorial Fund.

With us for 15 years...



Mike Templeton
*Founding Board
of Directors member*

Mike was part of a small group of community members in Prineville who saw a need for medical care for everyone in Crook County. He helped write the original federal grant and application for nonprofit status that established Mosaic Medical, then called Ochoco Community Clinic. Always a tireless advocate for those in need, he led Mosaic through the expansion of sites from just Prineville to Bend then Madras and then Redmond and the branching out of providing just medical care to integrated behavioral health care and recently dental care.



Linda Hatch, FNP
Provider

Linda lives and works in Prineville as a Family Nurse Practitioner and was one of the major forces behind the founding of Mosaic Medical. Linda saw the need in Prineville for accessible medical care for all when community members were visiting the emergency room because it was the only place they could receive care. She says *"I have seen the community and organization grow over the years and I feel so very fortunate to have had the opportunity to help build a safety net to support thousands in improving their lives."*



Megan Haase, FNP
CEO

Megan began as Mosaic's second provider when Mosaic was first opened in 2002. She worked for several years treating patients in Prineville and Bend and then became a Medical Director and eventually Chief Executive Officer, a role she continues in today. She has dedicated her life's work to improving access to healthcare for those who need it most and transforming the way that healthcare is delivered for all Central Oregonians.



Tina Busby, MD
Provider

Dr. Busby started at Mosaic Medical in May 2003 as a family practice physician. Over the years, she has worked at the Prineville, East Bend Redmond, Internal Medicine and Bridges Health clinics and helped found an integrated Mosaic clinic within Deschutes County Behavioral Health for the most severe and persistent mentally ill in Deschutes County where she currently spends most of her time. She says, *"working at Mosaic Medical allows me to have a direct impact on the health and well-being of my community every day and I can't imagine doing anything else."*



Elva Lopez
*Community
Health Worker*

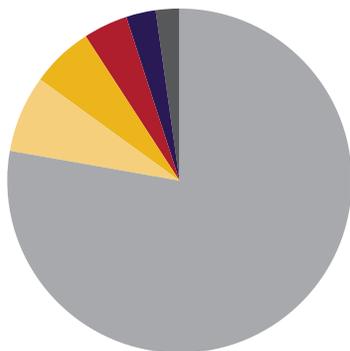
Elva began working at Mosaic Medical as a receptionist in October 2002. Over the last 15 years, she has been a receptionist, interpreter, outreach worker, Community Health Worker Program Coordinator, and is currently the Community Health Worker for the Bridges Health clinic. Elva says, *"I am proud to work for an organization that helps their patients so much with not only their medical needs but their mental and social needs as well which is integral to any person's well-being."*

Plus **318** staff members and **13** volunteer board members to advance our mission every day.

FINANCIALS JUNE 2017 – MAY 2018

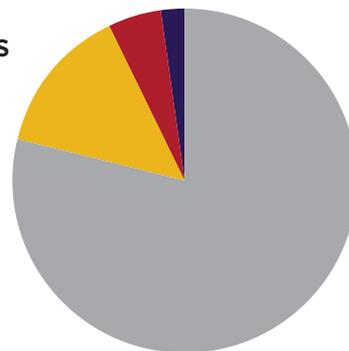
Expenses

- 78%** Payroll & Benefits
\$23,271,957
- 7%** Facilities
\$2,032,522
- 6%** Administrative
\$1,869,795
- 5%** Medical Supplies
\$1,327,905
- 3%** IT
\$972,438
- 2%** All Other
\$492,516
- TOTAL**
\$29,967,132



Revenues

- 79%** Patient Services
\$25,987,867
- 14%** HRSA Health Center Grant
\$4,599,230
- 5%** Other Revenue
\$665,384
- 2%** Other Grants
\$1,587,926
- TOTAL**
\$32,840,407



Board of Directors



Kirk Schueler
Chair



Denni O'Donnell
Vice Chair



John McLaughlin
Treasurer



Sandy Giardini
Secretary



Jeff Baker



Ruth Jones-Galvan



Miguel Herrada



Fred Hosillos



Jean Stevens



Mike Templeton



Joyce Tucker